

# **NETWORK CAMERA**

# Installation and Programming Manual

SNV-20XX0T Series



Version 1 05/2023.

# **Network Camera**

Installation and Programming Manual

### Disclaimer

Stortech Electronics does its best to ensure the integrity and accuracy of the contents in this document and cannot guarantee this. The outcome of using this document shall be entirely the user's own responsibility. Stortech Electronics reserves the right to change the contents of this document without prior notice.

- Design and specifications are subject to change without prior notice.
- The default login is Admin, there is no password set when logging in for the first time. It is important that a password is then created.
- It is the responsibility of the user to ensure the security and management of the password.

# **Important Safety Instructions**

- 1. Read, keep, and follow these instructions.
- 2. Only use the power supplies that are recommended in the manual, failure to do so could result in damaging the product.
- 3. When cleaning the product's surface use a soft, dry cloth or a damp cloth. Do not use detergent or products that contain alcohol, solvents or surfactants or oil constituents, they may damage the product. Especially the viewing bubble/window)
- 4. Do not use excessive force when installing the product, the camera may be damaged and fail to work. If the warranty seal is damaged, the warrantee will be void.
- Install or uninstall the product as described in the manual, failure to do so may damage the product, affect the functions and performance that could invalidate the warrantee.
- 6. Install the product by referring to "Installation & connection" in the user manual.

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• Installation

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# **Overview**

#### **Product Features**

- Max. 2megapixel (1920 x 1080) resolution
- 2.1mm & 3.6mm lens options
- Max. 25fps/PAL all resolutions,4MP max20fps/PAL (H.265/H.264)
- H.265, H.264 Compression
- Day & Night (ICR) & Colour only options
- WDR, BLS, De-noise
- 12 x 850nm, 10m Illumination
- Privacy Zones
- Image Mirror
- PoE options
- Metal & ABS options
- ONVIF Profile S
- For more information, refer to www.onvif.org.



# **Recommended PC Specifications**

- CPU: Intel(R) Core (TM) i7 3.4 GHz or higher
- RAM: 8G or higher
- Supported OS: Windows 7, 8.1, 10,
- plug-in free web viewer
- Supported web browsers: IE(Best) Google Chrome, MS Edge, Mozilla Firefox (Windows 64bit only),
- plug-in web viewer

# Packaging List

- Camera x 1
- Instruction manual x 1 (Via QR Code)
- Self-Tapping screw x 4
- Hex-key x 1

# **Installation**

This camera is waterproof IP67, however the RJ45 socket on the Cat6 is not unless it.

is paired with the correct weatherproof plug.

# Precaution

Before installing the camera ensure you read out the following instructions:

- The wall or ceiling that the camera is installed upon to withstand 5 x times the weight of the camera.
- Any excessive force used when installing the product may cause damage and/or malfunction.

# Installation

- 1. Loosen the lock screws.
- 2. Attach the mounting base to the wall or ceiling, wherever you want to install the camera. Locate a wall stud or ceiling joint and secure the base by the supplied mounting screws.
- 3. Make the ball camera to the suitable position.
- 4. Fix the ball camera, then lock the screw.



# Connecting the Camera directly to a Local Area Networking (LAN)

This camera can be connected to using Stortech VMS software, a Network Video Recorder (NVR) or a Web-Browser. This manual will show how to connect and set up via a Web-Browser. The set up via Stortech's VMS software, or an NVR, please refer to the separate manuals.

While it is not always necessary, it is good practice to disable the PC's Wi-Fi.

- 1. The camera's default IP address is 192.168.1.10. Set your PC to an appropriate IP address such as 192.168.1.1. with a subnet Mask of 255.255.255.0.
- Ensure that the camera is powered up, either via a PoE switch or separate power supply.
- 3. Ensure your PC is connected to the same switch and green flashing lights are on both switch ports.
- 4. Launch an Internet Browser on the local PC.
- 5. Enter the camera's IP address in the address bar of the browser.
- Once the login page appears, click
   "login". It will ask if you wish to set the P/W now or "next time". It is best practice to set the P/W now.







- <u>A</u> A choice of MJPEG (Default), VCL or QuickTime via plugins. You can view your image in 4:3, 16:9 or Full Screen.
- <u>B</u> Live Viewing, to watch the life image
- C Al Intelligence
- D Remote Settings Camera configuration
- E Local Settings
- F Logging out of Camera
- G Viewing Window

# Camera Config OSD Configuration

1.	Name	Choose the camera's name
2.	Additional Overlay information	Such as resolution
3.	Channel Display	Enable/Disable
4. Image	Time Display Control	Enable/Disable
1.	Default	Returns this page to factory default
2.	Smart Night	Prioritise, White light, Infra-Red light, or Intelligent Light (Camera decides best option).
3.	Image Mode	Options include Standard, Faceless or Numberplate exposures. Reduces over exposure on objects due to bright light
4.	Work Mode	Manual
5.	Onset brightness threshold	(Check)Control the light on/off time.
		The numerical valueless than the light will be on earlier and off later
6.	IR-Cut Reverse	Manually removes the IR-Cut filter during the day.
7.	Brightness/ Contrast/ Saturation/Hue/Sharpness	Adjusts the settings of each over a percentage of 0 - 100
8.	Defog	Auto engages frame integration technology to make foggy/rainy scenes clearer.
9.	Flicker Control	Options of 50Hz or 60Hz, strobe light flickering compensation
10.	The Flash strength	An exposure setting for indoor fluorescent lights strobe timings.

.



Live	playback	Al intelligen	ice	Remote Setting	Local Setting	Logout
Camera Config	Image Contro	pl	Defaul	t		
OSD Config	Smart Night		Intellig	jent night	<b>~</b>	
Image Control	Image Mode		Facele	ess exposure mode	×	
Privacy Zone	Sensitivity		Middle	e V Setting	JS	
	delay time		10	Save	range is3~600second	
Network Config	IR-CUT Reverse		Close		· ·	
Code Config	Onset brightness	threshold		•	25	
	Brightness	<b></b>	50	2023-05-29 09:3	2:4?	1
Alarm Config	Contrast		50			/
	Saturation		50			
0	Hue		50			
System Config	Sharpness		50		1	/
	Defog	Auto	~			
System Maintain	Flicker Control	50HZ	~		. \ /	
	The flash strength	close	~			
	Iris Type	Manual	~		X	
	Time Exposure	Auto	~			
	Gain	Auto	~		and the second s	AI IPC
	White Balance	Auto	~		STATISTICS IN CONTRACTOR	

#### **Privacy Zones**

The ability to set up to 4 separate zones to hide sensitive areas from view.

#### **Network Configuration**

1.	IP Туре	Static, DHCP, Auto
		Dynamic Host Configuration Protocol,
2.	Auto IP	IPv4, IPv6
3.	IP Address	Entering the Static IP Address
4.	Subnet Mask	If you have a Static IP Address, you must set the Subnet Mask. Commonly set to 255.255.255.0 unless IT admin have allocated one
5.	Gateway	This is the local IP address of the broadband router
6.	Primary DNS	DNS (Domain Name Service) server address.
7.	Alternative DNS	Secondary Address
8.	MAC Address	The unique name given to every IP product, created in the factory.
Port Co	nfiguration	

HTTP port used to access the camera via the web browser.

The default is 80(TCP), setting for Safari and Google Chrome browsers to 65535 is not allowed by security policy.

Used in FTP to communicate the TCP port number to use for the data transfer channel.

Passive Objects



Save	
Static	~
Enable	~
192.168.1.10	
255.255.255.0	
192.168.1.1	
114.114.114.114	
8.8.8.8	
5a:5a:00:25:22:ad	
	Save           Static           Enable           192.168.1.10           255.255.255.0           192.168.1.1           114.114.114           8.8.8.8           5a:5a:00:25:22:ad

Port Config	Save	
HTTP Port	80	
Command Port	6060	
Media Port	6066	

2. Command Port

1. HTTP Port

#### **Third Party Trigger**

Not applicable in European and UK Markets

hird party agreement	Save	
HK agreement	Disable	~
hange the parameters will restart.		

#### **RTSP Streaming port**

1. RTSP

RTSP: Used to transfer videos in the RTSP mode; the default is 554.

#### P2P Configuration

Not applicable in European and UK Markets

RTSP Config	Save	
RTSP Port	554	
MainStream rtsp://IP:Port/liv	ve/0/MAIN	
SubStream rtsp://IP·Port/live	e/0/SUB	



### **Code Parameters**

There are 10 video streams coming from the camera, the MainStream and 9 SubStream. The process of configuration is the same.

1.	Stream Type	Video or Video & Audio
2.	Video Codec	H.264 / H.265 Compression
3.	Resolution	2560 x 1440, 2304 x 1296, 1920 x 1080, 1280 x 720
4.	I frame interval	Between 1 – 200, the number of Partial frames (P-Frames) between each Full frame (I-Frame).
5.	IPS	The number of frames per second (FPS) max25, (except 2560*1440 20FPS).
6.	Rate Control	CBR (Constant Bit Rate) default / VBR (Variable Bit rate)
7.	Quality	5 settings between Highest, High, Medium, Low, Lowest)

#### **Audio Parameters**

1.	Audio Stream	Video or Video & Audio
2.	Audio-in Codex	G711U/ G.711A Formats
3.	Input volume	Adjusts the settings of each over a percentage of 0 - 100
4.	Output volume	Adjusts the settings of each over a percentage of 0 - 100
Capture	Config	

I.

640 x 360

High, Middle, Low

- 1. Image Resolution
- 2. Image Quality

MainStream	SubStream	
MainStream	Save	
Stream Type	Video & Audio Stream	~
Video Codec	H.264	~
Resolution	1080P(1920*1080)	~
I frame interval	100	(1-200)
FPS	20	→ (fps)
Rate Control	VBR	~
Quality	Highest	~

Audio Parameters	Save	
Audio Stream	MIC	~
audio-in codec	G711U	~
Input volume		<b></b> 90
Output volume		<b>9</b> 85

Capture configuration	Save	
Image Resolution	640*360	~
Image Quality	Middle	~

# Alarm Config

1. Alarm Out

AlamOut Name 2.

3. AlamOut Delay

1 Out Put Selectable Name Custom/Keep 1 – 600

Alarm Out		
Alarm Out	Save	
Alarm Out	1	~
AlarmOut Name	AO01	
AlarmOut Delay	Customize	~
	10 (1~600) (Seco	ond)

# System Config

1.	Date Format	DD-MM-YY, YY-MM-DD etc.	
2.	Time Format	12-Hour / 24-Hour Clock	
3.	Device date time	Synchronic with local PC date/time	
4.	NTP Timing	Network Time Protocol Open/Closed	
5.	Time zone	Select the time zones the cameras are in.	
6.	Sync Interval	How often the cameras sync with the NTP server	
7.	Server Address	The network address of the NTP Serv	
Daylight Saving			
1.	Enable DST	Open / Closed	

Т

- Daylight Saving Time Mode 2.
- Time Offset 3.
- Start Time 4.
- 5. End Time

Synchronic with local PC date/time
Network Time Protocol Open/Closed
Select the time zones the cameras are in.
How often the cameras sync with the NTP server
The network address of the NTP Server
Open / Closed

Week/ Month

Between -1& 2 Hours

- Date & Time clocks go forward
- Date & Time clocks go backwards

Date/time	DST
Date/time	Save
Date format	DD-MM-YY v
Time format	24Hour v
Device date time	2021-01-01 00:12:14 Sync with PC date time
NTP Timing	Open v
Time zone	(GMT +08:00) Beijing,Singapore,Taipei 🗸
Sync Interval	01 V Hour
Server Address	pool.ntp.org

Date/time	DST		
DST S	Save		
Enable DST		Open	~
Daylight Saving Time M	lode	Week	~
Time Offset		1Hour	~
Start Time		Mar v The 2nd v Sun. v 02:00:00	
End Time		Nov ∨         The 1st ∨         Sun. ∨         02         00         00	

# Local Setting

#### **User Management**

There are 6 Admin (x 1) and 5 user accesses to the camera, only Admin has the ability tole to change any parameters.

#### **Device Info**

This is for information only, showing Firmware, software, Device Serial Number and other important pieces of information.

# PTZ Setting

1.	PTZ	Open / Closed
2.	PTZ Address	Based on RS485 addressing
3.	Bitrate	PTZ Bit rate i.e.,115200 (Pelco)
4.	PTZ Step	1
5.	PTZ Protocol	Pelco D

NO.	User Name	Enable/Disable	User Name: admin
	admin	Enable	Password:
2	user1	Disable	
3	user2	Disable	
4	user3	Disable	
5	user4	Disable	
6	user5	Disable	

Basic Info		
Device Name	IPC	
Device Model	F5G	
Device Serial Number	I20AC168FF6580A0067E343	
Software Version	3.5.0-20220921SG	
WEB Version	22.09.09.9989	
Alarm input number	0	
Alarm output number	1	
Voice Talk	Support	

PTZ Setting	Save	
PTZ	Open	~
PTZ Address	1	
Bitrate	115200	~
PTZ Step	1	~
PTZ Protocol	PelcoD	

# Local Settings

#### Auto Reboot

		1
1.	Maintenance Mode	Select the Reboot frequency
2.	Week Plan	Select the day for the Reboot
3.	Maintenance Time	Select the Reboot time
4.	Next Maintenance Time	The time the next Reboot is planned

#### Firmware (F/W) Upgrade

When new F/W is released, it can be loaded into the camera from here. It will ask you to brows your PC to the folder holding the F/W update.

#### **Restore Default**

1.	Simple Recovery	To factory setting (not delete user data)
2.	Full Recovery	To factory settings (all data delete)
3.	Reboot	Restart the camera

Auto Reboot	Save
Maintenance Mode	Everyweek ~
Week Plan	🗹 Sun. 🛢 Mon. 📕 Tue. 🛢 Wed. 🛢 Thu. 🛢 Fri. 🛢 Sat.
Maintenance Time	23 <sup>:</sup> 59
Next Maintenance Time	2023-04-23 23:59

# Firmware Update

Restore Default	Save
Simple recovery	
Full recovery	
Reboot	

# Local Setting

		Ì
1.	Local Disk	Choose the recording disk
2.	Record Path	Video recording position
3.	Snapshot Path	Image recording position
4.	File Type	Recording format Interval: video recording time (1/5/15/30/60min)
5.	Save	Saving the changes

playback	Al intelligence	Remote Setting	Local Setting	Logout
Local Setting				
Local Disk	CV			
Record Pat	th C:\webclient2	lvideos		
SnapshotP	ath C:\webclient2	\images		
File Type	prv 🔽	Interval 5min		
		Save		

#### Al Intelligence

#### **Intelligent Detection**

Human shape detection

1.	Enable	Enable/ Disable
2.	Sensitivity	High, Medium, Low
3.	Туре	Sound output, Light alarm, Trigger Alarm out
Motion		
1.	Enable	Enable/ Disable

#### **Defence Area**

The area of interest split into up to 4 zones. There are 6 shape options to maximise your coverage. Triangle, Rectangle, Pentagon, "L" shape, Heptagon, and "T" shape

Human shape detection	Motion	Defense area	Schedule	
Humanoid configuration		Save		
Enable	Enable	•		~
Sensitivity	Middle			~
🗹 Sound output 🔲 Light alarm 🔲 T	rigger Alarmo	but		

Human shape detection	Motion	Defense area	Schedule	
Mobile detection configura	tion	Save		
Enable	Disable		~	



#### Voice alarm / Audible alarm

1.	Audible alarm	Enable / Disable
2.	Humanoid/man-made sound type	Custom, Police signal, Dog barking, Alert area, Monitoring area, Welcome, Deep- water warning, Private sector, Hazardous area, Valuable – Test & Check
		(Not available for this camera, need to contact with external speakers)
3.	Delay Time	Select between 1 – 600s
4.	Schedule	1 hourly increments by day &time

I

Audible alarm Sche	dule		
Audible alarm	Save		
Audible alarm	Enable	~	
Humanoid sound type	custom	~	Audition
Delay Time	Police signal		(Second)
Custom alarm sound can only be mo	Barking dog Alert area		
The audition will be played on the ca	Monitoring area Welcome		
	Deep water warning		
	Private sector Hazardous area		
	valuables		
	Highland warning		
	Private car space		

	Hu	ma	n s	hap	be d	lete	ecti	on		Мс	otio	n		Def	ens	se a	rea		S	che	du	le			
Scheo	lule	Ð					Sa	/e																	
Alarm	Time	9									Mar	nua	l Inp	out										~	
	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24
Sun.																1				1					
Mon.																									
Tue.																									
Wed.																									
Thu.																									
Fri.																									
Sat.																									

AI Intelligence

#### Light Alarm

1.	Lighting mode	Always Open / Twinkle (Flashing)
2.	Delay record	(1-60 secs)

Т

N.B. This function is only triggered by human movement and will only work during the daylight hours

(Not available in this camera, need to connect with different IR LED board)

#### **Overlay settings.**

This function gives the option of having a visual alert of a frame surounding the object of interest, on either the Main or Subcode streams or both.

1. MainStream

Options of a visual frame around a human of object.

2. Subcode Stream

Options of a visual frame around a human of object.

ght alarm	Save	
phting mode	awaysopen	~
	awaysopen	
DelayRecord	twinkle	

verlay settings	Save
MainStream	Human frame  Protective frame
Subcode stream	🗹 Human frame 🗹 Protective frame

	SNV-20XX0T
VIDEO	
Imaging Device	1/3" 4MP GC4653
Total Pixels	2,560(H) X 1,440(V) approx. 4M pixels
Effective Pixels	1,920(H) X 1,080(V) approx. 2.M pixels default
Min. Illumination	Colour : 0.01 Lux / B/W : 0 Lux (IR LED) TD/N option (Colour 0.01Lux)
IR LEDs	12 x 850nm, 10m Illumination
LENS	·
Focal Length	2.1mm & 3.6mm Options
Angular Field of View	3.6mm: 76°(H) ~ 41°(W) / 2.1mm: 104°(H) ~ 56°(W)
Lens / Mount Type	Fixed iris / Board-in type
Image Settings	
Overlay Information	Name, Resolution, Bitrate, Channel Inf, Time, Position
Privacy Zones	Up to 4
Smart Night	Intelligent Mode, Infrared Light, White light
Image Mode	Standard, Faceless exposure, License plate mode
IR-Cut Sensitivity	High, Medium, Low
Delav Interval	10 ~ 600s
IR-Cut Reverse	On/Off
Image Mirror	Close, Elip Horizontal, Elip Vertical, Elip Centre
Image adjustment	Brightness, Contrast, Saturation, Chromaticity, Sharpness
Anti Flash Mode	50HZ 60HZ Close
Aperture Type	Auto Manual
Exposure Time	Auto, 1/25, 1/30, 1/50, 1/60, 1/100, 1/120, 1/150, 1/180, 1/480, 1/960, 1/1.000
Gain	Auto 6db 12db 18db 24db 30db 36db 42db
White Balance	Incandescent Warm Eluorescent Natural Manual Auto Locked
Denoise 3D	Auto Weak Normal Strong
BLC	Open Close
WDR	Auto Weak Normal Strong
Alarm Settings	
Audible alarm	Sound types, Custom, Dog, Alert, Warning, Monitoring, Hazardous area, Welcome, Private sector, Valuables, Private parking spaces.
Schodulos	All Day, Manual (by day/bour). Night, Day
	All Day, Manual (by day/nour), Night, Day
Alarm Output	Light mode: Always open Twinkle, Delay 1 % 60 s (deuting a stud
LIGHT IVIOUE	Light mode: Always open, Twinkle, Delay 1 160 s (daytime only)
Defence area	(shape/size). Overlay for Human, Area by Main & Sub streams
System Settings	
Date/ lime	Format, 12/24nr, Sync to PC, Sync to Network Time, Daylight Saving
System Log	All, System, Configuration, Record, User Management, Alarm Event,
	exception event, Storage Management,
	Manual DHCP Auto
Fthorpot	
Video Comprossion	Noin & Sub streame: Video & Audio / Video H26E / (H264/H26E) K
Format	100 ~ 200 EPS (1 ~ 20) VER/CRR
I VIIIIUL	1 100 200, II J (1 201, VDI//CDI),

Resolution	Main code stream: 2560 x 1440, 2304 x 1296, 1920 x 1080, 1280 x 720	
Port Configuration	Sub code Stream: 800 x 448, 704 x 576, 640 x 360, 352 x 288	
RTSP	Port default 554, Mainstream: rtsp://192.168.1.10:554/live/0/MAIN Sub stream: rtsp://192.168.1.10:554/live/0/SUB	
Max. Framerate	H.265 / H.264: Max. 25fps at all resolutions 2560*1440 (20fps)	
Bitrate Control	H.265 / H.264: CBR or VBR	
Streaming Capability	Multiple streaming (Up to 10 profiles)	
Image latency	Ave. 200ms	
Audio In	Selectable (Mic in / Line in)	
Audio Compression	G.711U G.711AFormats	
Audio Communication	Input & Output volume Adjust.	
IP	IPv4, IPv6	
Protocol	ONVIF, P2P, CGI, HTTP, TCP/IP, IPv4, RTSP, UDP, NTP, DHCP, DNS	
Snapshot Config	Image Resolution: 640 x 360, Quality (High, Med, Low)	
Streaming Method	Unicast / Multicast	
User Access	1 x Admin, 5 x User	
Interface	ONVIF profile S, Proprietor API	
Viewing/Setup S/W	Stortech VMS	
ENVIRONMENTAL		
Operating Temp /Hum	-20°C ~ +55°C /10-95% RH	
Ingress Protection /	IP67 / IK10	
Vandal Resistance	107/ IN10	
ELECTRICAL		
Power	48V PoE (IEEE802.3af, Class3) or RJ45+12V DC	
MECHANICAL		
Colour / Material	Black	
Dimensions (WxH)	101x101x66.8mm	
Weight	322g	

# AI Intelligence

PROBLEM	SOLUTION
When a Windows 10 user accesses the webviewer through Chrome or Firefox, the sound volume of the microphone changes periodically.	<ul> <li>This is what happens when the microphone driver has been set to the Realtek driver. Install the High-Definition Audio device (Windows Default Driver) or a third-party driver as the microphone driver.</li> </ul>
No video is displayed when accessing the plug-in free webviewer on Safari via HTTPS.	<ul> <li>On the authentication popup window prompted when initially accessing https, click "View Authentication Certificate" and select the "Always trust when connecting to the designated webviewer IP" checkbox.</li> <li>If the webviewer continues failing to display a video after you select "Next" on the message window below, press the command key+Q to exit the Safari browser, access again and follow the procedures stated above.</li> </ul>
I can't access the camera from a web browser.	<ul> <li>Check to make sure that the camera's Network settings are appropriate.</li> <li>Check to make sure that all network cables have been connected properly.</li> <li>If connected using DHCP, verify that the camera is able to acquire dynamic IP addresses without any problem.</li> <li>If the camera is connected to a Broadband Router, verify that port forwarding is properly configured</li> </ul>
Viewer got disconnected during monitoring.	<ul> <li>Connected Viewers become disconnected up on any change to camera or network configurations.</li> <li>Check all network connections.</li> <li>If the camera is connected over an PPPoE network, it is possible for the Viewer to disconnect under poor network conditions.</li> </ul>
The camera connected to the network is not detected in the Stortech VMS software program.	<ul> <li>Turn off the fire wall settings on your PC and then search for the camera again.</li> <li>Some cameras are powered via POE, ensure the POE camera is connected to a POE switch</li> </ul>
No image appears.	<ul> <li>If the transmission method is set to multicast, check whether the router the camera is connected to supports multicast on the LAN.</li> <li>Pls check if the IP camera address is the same as other devices on the LAN.</li> </ul>



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